

CASINO SUPPLIES & SERVICES

PRODUCT ANNOUNCEMENT

MIN MAX MEDIA TABLE LIMIT DISPLAYS

FOR IMMEDIATE RELEASE

11.07.2022

LAS VEGAS, NV

DEAR VALUED CUSTOMER,

Over the past 4 years we listened to what casino managers wanted, and we delivered - A cost effective Table Limit Display with easy-to-use features, quick tech support turn-around times, hassle-free media management updates as well as our signature 2-year warranty on the display itself. With over 5,300 installs over the last 4+ years, **WE THANK YOU!**

Although your unit came with a 2-year warranty, Casino Supplies & Services Inc. has provided free online and phone support, free game update management, free media hosting, and free access to our media portal long after the end of your official warranty coverage period.

Due to customers like you, Casino Supplies & Services have become one of the largest MIN/MAX display companies in the U.S. We look forward to a continued relationship for years to come.

We are delighted to offer the following services, support, and upgrade solutions to all our clients with equipment that is over two years old. We have looked to provide solutions for clients who wish to upgrade to the latest technology, those who wish to protect their existing investment, and those who are happy to use the units until they fail to operate.

Effective January 30, 2023:

For Casino Supplies & Services to continue offering such spectacular service, features and support we will be imposing a \$100.00 per terminal per year maintenance & support fee effective January 1st, 2023. This fee works out to \$0.28 per day per unit.

OPTIONS AVAILABLE TO YOU.

1. CONTINUE COVERAGE

Purchase a \$100.00 per terminal per year support contract.

This contract includes one additional year of

- ❖ Media hosting & media management portal access.
- ❖ Updates to the latest version of software including AUTO CONTENT UPDATE feature.
- ❖ Online technical support Monday-Friday 8am to 5pm PST.

2. UPGRADE YOUR HARDWARE

CSS is currently offering discounts and buy back offers for purchasing one of our latest models.

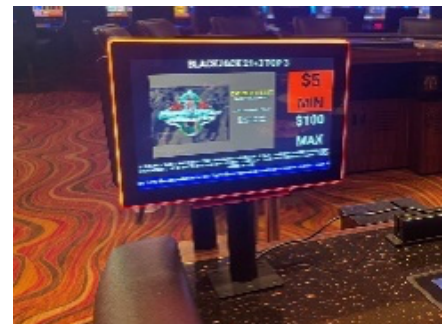
8" Magnum

Enhanced with new SLEAKER LOOK, BRIGHTER SCREEN AND FASTER PROCESSOR. *Includes: Latest software, 2 years of unlimited auto updates, MEDIA portal access, free tech support, and 2 years of hardware warranty.



10" Peacock

Enhanced with a LARGE 10" SCREEN, FASTER PROCESSOR and NEW LIGHTED BEZEL that works in conjunction with the minimum bet box color and is clearly visible from afar by customer and pit managers. *Includes: Latest software, 2 years of unlimited auto updates, MEDIA portal access, free tech support, and 2 years of hardware warranty



3. DO NOTHING

If you do not wish to utilize any of the media features, or technical services, your terminals **will still operate as they always have**. You can continue to "manually" make changes to each unit (for your GAME TITLE, GAME RULES, COLORS and MIN MAX Limits at no additional charge) by typing that information in the appropriate fields. As for media updates, you will no longer be able to access the media portal. However, if you need changes made to your MEDIA ACCOUNT it is possible to purchase support at a rate of \$249 per call.

For more information on the new service fee, upgrading your displays, as well as discounts and our buyback program, please call John Distefano at # 702-808-0965 or email at: cssnv@cox.net

